



UCL TERMS & CONDITIONS

DISCLAIMER: We reserve the right to cancel or amend any aspects of ukulele club including, but not exclusively, changing location, timing, tutors / group leaders etc. We will endeavour to notify all members of any changes to them ASAP by email or by mobile phone text. We also post in Facebook group pages for faster response rates with general stuff. These groups are closed groups and for can be accessed by current UCL members only.

TERMS OF SERVICE: To get the full experience of the UCL Ukulele Courses you must have access to the following:

- A working email account. Please save our email address to avoid emails entering the spam or junk folder.
- A valid Facebook account so that you can access your assigned Facebook group where you will find all downloadable course materials and zoom training videos.
- Access to the internet to be able to download materials, attend zoom meetings and watch training videos.
- An updated browser (ideally Chrome) to avoid any technical issues with audio, visual or downloading
- Access to a printer or a suitable tablet of device to store and access all course materials ready for viewing during sessions.

COVID CONDITIONS: Now that restrictions have ended we are able to return to the classroom for ukulele courses however, in terms of safety for our staff and members we will still adhere to some safety regulations such as minimising numbers of attendees per class allowing us to create more space per person, ensuring hand sanitiser is available on site and deep cleaning of all amenities occurs after and prior to each session. It is imperative that if you have any signs or symptoms of any type of illness on the day of attending a class session, regardless of whether you have been fully vaccinated or not, we must advise that you do not attend class. You will have access to the live zoom session or ability to re-watch the session when you able too. Please minimise any physical contact with other UCL members during sessions and if you wish to continue wearing a mask during sessions please do so.

COPYRIGHT INFO: Please do not invite non UCL members to your dedicated Facebook group or share any of the course content including emails, PDFs, Videos or MP3s with any third party. All UCL training materials & PDFs are solely owned by Ukulele Club Liverpool and are for training use by paying members only.

MEDIA & MARKETING: From time to time, we may take photos or screen shots of group activity for marketing purposes via our website and social media sites. Under the data protection Act 1998, you hereby give your consent to the storage and processing of the above information for administrative & marketing purposes by signing up to any UCL Online course and agree to the following:

I hereby authorise Ukulele Club Liverpool, to publish photographs and video of me, and my likeness, taken throughout the duration of my participation at Ukulele Club and associated events and activities, for use in Ukulele Club Liverpool print, online and video based marketing materials, as well as other company publications.

I hereby release and hold harmless, Ukulele Club Liverpool from any reasonable expectation of privacy or confidentiality associated with the images specified above.

I further acknowledge that my participation is voluntary and that I will not receive financial compensation of any type associated with the taking or publication of these images or participation in company marketing materials or other company publications. I acknowledge and agree that publication of said photographs confers no rights to ownership or royalties, whatsoever.



I hereby release Ukulele Club Liverpool, it's contractors, it's employees and any third parties involved in the creation or publication of marketing materials, from liability for any claims by me or third party in connection with participation.

EQUAL OPPORTUNITIES: Ukulele Club Liverpool is committed to equality of opportunity and opposes discrimination against race, gender, sexual orientation, disability, class, age, religion, marital status or employment status. Ukulele Club Liverpool expects members to behave in a manner, which supports its commitment to equal opportunities. We are a united community that extends globally and with respect for all other ukulele allies and communities. We endeavour to build sustainable connections and partnerships throughout the global ukulele community so we appreciate your positive support where possible. Any discrimination against any staff or members in regards to the current pandemic or any other political issues will not be tolerated.

ACCESSIBILITY: Whilst we adhere to making all of our venues as accessible as possible, please note that UCL HQ is a building with two floors with WC facilities and class rooms on both the ground floor and 1st floor. If you have restricted mobility we have the options to easily organise classrooms on the ground floor but please note we do not have wheelchair accessible toilets. Please do not hesitate to contact us to discuss accessibility options at ukuleleclub@live.com

FINANCIAL: The fee for attendance for the UCL Advanced course is to be paid as stated during the registration process online via all available payment processes including PayPal or Apple Pay. If you are unable to use either of these services you can contact UCL HQ at ukuleleclub@live.com to make alternative arrangements at least 7 days prior to your course commencement. Coupon codes can be claimed via bookings through the UCL website only and should be applied at the checkout via the website upon purchase. All UCL members will be eligible for a variety of discounts on UCL courses, workshops and some events. UCL website subscribers will be able to access some of the discounted activities.

WITHDRAWAL: If your wish to withdraw from the participation of any UCL course, you will be offered a 75% refund of the course fee if you are no longer able to attend classes, up to 48 hours prior to the course commencement, or a 50% refund if you must depart within the first week of the course within reasonable circumstances. In the event that such notice is not received by the end of week 1, fees will be forfeit in full.

CANCELLATION: If for any reason, Ukulele Club Liverpool is unable to run the course activity in general, you will be notified as soon as possible and any fees paid will be refundable in full within a 2-week period. If a weekly session is cancelled, an extra or double session will be added into the term to make up for lost time. If lockdown becomes imminent during term time when courses are running, all class attending members will automatically switch to the allocated Zoom training sessions instead to continue training. Those who have paid full course fees for class room attendance will be eligible for a 25% refund on any classes not being allowed to run for the remainder of the course, refundable up to two weeks after the course conclusion. Ukulele Club Liverpool is not liable for any other consequential loss.

www.ukuleleclub.org.uk is the official website for UCL.

If you have any enquiries or queries in relation to these terms and conditions please contact us at:
ukuleleclub@live.com